

# CAMBRIDGE COMMUNITY SAFETY PLAN 2014-17

**YEAR ONE**(1<sup>ST</sup> APRIL 2014 – 31<sup>ST</sup> MARCH 2015)

# Cambridge Community Safety Partnership Community Safety Plan 2014-17

## Year One (2014/2015)

# Introduction from Cambridge Community Safety Partnership Board Members

The Cambridge Community Safety Partnership (CSP) brings together a number of agencies and organisations concerned with tackling and reducing crime and antisocial behaviour in Cambridge. Organisations, like the City Council and the police, are statutory members, but voluntary groups and businesses are also represented and play an important role.

Our key role is to understand the kind of community safety issues Cambridge is experiencing; decide which of these are the most important to deal with; and then decide what actions we can take collectively, adding value to the day-to-day work undertaken by our individual agencies and organisations.

We detail these actions in our Community Safety Plan. The current <u>Community Safety Plan</u> was written in early 2011 and ran for three years to the end of March 2014. It is now time to look at everything afresh to make sure we are on track and working on the priorities that are relevant to the different communities within Cambridge. To help us do this we commissioned a Strategic Assessment in October 2013. This Strategic Assessment looked at the range of detailed information that exists about crime, disorder, substance abuse and other community safety matters affecting Cambridge. In the light of this information the assessment makes recommendations about how best to keep the Community Safety Plan priorities on track for the next year.

In producing our plan we have been mindful of the pledges of the Police and Crime Commissioner in his <u>crime plan 2013-16</u> and the requirement to 'have regard' to the priorities that will be established by the commissioner in his plan.

Having considered the <u>2013 Strategic Assessment</u>, and consulted with the public, we have decided that, given the success of the partnership over several years, with year on year reductions in overall crime, now was a good time to concentrate on some longer term strategic issues. Given the evidence presented in the Strategic Assessment and the response from the public, we decided on a set of priorities both strategic and tactical:

#### Strategic

 To understand the impact of mental health, alcohol and drug misuse on violent crime and anti-social behaviour

#### Tactically to address

- Personal Acquisitive Crime looking at emerging trends
- Alcohol related violent crime extending beyond the city centre to pub clusters if necessary

- Anti-Social Behaviour embedding new ways of working
- To continue to track and support County led work on Domestic Abuse (with local work around awareness raising and training)

To continue to track and support County led work on:

Reducing Re-offending

The Partnership will keep a watching brief on road safety issues by:

- Working collaboratively with politicians and the County Road Safety Partnership
- Addressing local issues through the neighbourhood profiles at Area Committees.

In Section 3 we tell you more about our priorities. We look at why these were chosen in the first place, why they are relevant, and how we see the issues in the first year of our three-year plan.

For each of the priorities, the lead officer produces an annual action plan detailing the specific work that will be undertaken throughout the year. The lead officer also produces a quarterly update. Like other Cambridge CSP papers, these reports are open public documents and are available on the Cambridge CSP webpage.

## **Board Members of Cambridge Community Safety Partnership**

□ Cambridge City Council Liz Bisset

□ Cambridge City Council Cllr. Tim Bick

Cambridge Council for Voluntary Service
 Mark Freeman

Cambridgeshire and Peterborough
 Hannah Waghorn

**Probation Trust** 

Cambridgeshire ConstabularyNeil Sloan

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Commissioning Group

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#### 1. Achievements in 2013/14

The priorities for 2013/14 were:

- Reducing alcohol-related violent crime
- Reducing anti-social behaviour
- Responding to emerging trends of victim based acquisitive crime

Progress				
Crime Type	Year Trend	Comment		
Total crime	Down 8%	Long term downward trend		
Violence against	Down 21%	Long term downward trend		
the person				
Cycle crime	Down 1%	Long term downward trend but		
		the volume remains high		
Theft from the	Down 21%	Medium volume		
person				
Dwelling burglary	Down 15%	Long term downward trend		
Shoplifting	Down 1%	High volume and no recent downward trend		
Criminal damage	Down 17%	Long term downward trend		
Anti-Social Behaviour Incidents	Down 6.5%*	Long term downward trend		

\*Changes to the reporting categories for ASB mean year on year comparisons for the lifetime of the Plan are not possible. The figure above represents reductions for the period October 2012 to September 2013

The partner agencies worked together in each of the priority areas, sharing resources and focusing core business activity to achieve our aims. Each of the member agencies contributed to the work of the Partnership, putting in staffing resources or expertise. We also carried out a number of projects specifically focused on priority issues and these are detailed below.

## 2. What we did in each priority area

#### Reducing alcohol related violent crime

• <u>Taxi Marshal Scheme</u>, organised by CAMBAC, provided marshals for seven weekends from November to December 2013 at St. Andrew's Street taxi rank. The total number marshalled through the rank was 14,528, with 2169 people on New Year's Eve. The Marshals were instructed to give priority to vulnerable lone females and details of the taxi number were noted. This year there was an increase in violent incidents in or around the rank. Partnership

working, with established links made through the Alcohol Related Violent Crime Group, ensured an efficient response.

- Care Tent, an alternative medical treatment and care facility, designed to reduce the pressure on Addenbrooke's Hospital A&E Department, operated on the evenings of the 21 and 31 December 2013, at St Columba's Church. The facility was staffed by medics from 254 Medical Regiment, St. John Ambulance, East of England Ambulance Trust, Street Pastors and Police Officers. 22 persons were treated for ailments related to intoxication and other minor injuries. This is comparable to 2012 when 20 persons were treated on 3 nights.
- <u>Safe Refuge</u> was supported by a professional, experienced door supervisor at St. Columba's Church to enable the Street Pastors to operate the project 'Nightlite' on a permanent Saturday night basis, following the success of previous pilots. 408 people used the facility in 2013, an average of 22.6 per week, for purposes ranging from a safe place to wait, pastoral care or practical assistance such as water or transport information.

## Reducing anti-social behaviour (ASB)

• Neighbourhood Resolution Panels (NRP) In the first half of 2013 the Scheme Co-ordinator established a framework to ensure appropriate management and support of the volunteers in line with good practice and developed an effective referral process for the scheme. Promotion of the scheme took place over the spring/summer months including presentations to neighbourhood policing and reactive teams and to the Senior Management Team at Parkside Police station. The first referrals were received in July/August, since then there have been 9 referrals.

Of the 9 referrals received, 3 were considered at the early stages of investigation to be unsuitable for NRP. Of the remaining six; 3 are still going through the process, there were 2 withdrawals and I case of common assault went to panel with a successful outcome.

A steady flow of referrals is expected from now on and in expectation we are running a campaign for new volunteers, focusing particularly on the universities.

- A programme of multi-agency street surgeries, networking events and attendance at neighbourhood meetings and community days allowed the partner agencies to distribute information including how to report ASB. An age appropriate presentation was delivered to Year 6 primary school children and a talk provided about the work of the Safer Communities Section to volunteers of Victim Support. Partnership working with the Police and Fire Service has included undertaking a number of projects in fire setting hotspot areas.
- Research into street based Anti-Social Behaviour was carried out and provided a clear picture of street life issues. 7 recommendations for improved working in this area emerged and will form the basis of partnership working for the coming year.

- <u>Choices</u>, a multi-agency project led by Cambridgeshire Fire & Rescue Service, worked with 11 young people to reduce incidents of ASB and fire setting. Incidents of fire setting were reduced by 65%. Relations with staff in the community and the young people's attitudes were improved.
- The Construct programme, being run by the Children & Young People's Participation Service (ChYPPS), started its preparation work with the programme in late January 2014. It will run for 15 weeks and work with 10 young people (Year 7/8), who are at risk of engaging in crime and ASB. Referrals have been taken from a number of sources, including police, schools, youth service and the local and county authorities.
- The Police and Crime Commissioner funded <u>E-CINS</u>, a web-based multiagency information sharing system, which is being used to support information sharing across the multiple partners within the county and the city.
- City Council <u>Safer City grants</u> 2013/14 supported the following projects: Youth Support Service received a grant of £2,960 towards a project to work with a small group of young women in the north of the City to address risk-taking and ASB. Cambridge Women's Resources Centre received a grant of £4,992 to work specifically with Asian women, who were victims of domestic violence. The Rustat Neighbourhood Association received a grant of £5,000 for the installation of a street light at a blind corner of the path between Flamsteed Road and Derby Road. Sharing Parenting received a grant of £4,988 towards a series of workshops to provide key messages to parents who are struggling with their children's behaviour.

#### Responding to emerging trends of victim based acquisitive crime

- The crime types focused upon in this area are serious acquisitive crime (dwelling burglary, vehicle crime and robbery), theft from person and cycle crime.
- Organised groups were targeting the night time economy to steal mobile phones. Partnership working between police, CCTV operatives, venue staff and door staff resulted in the groups being identified and a number of arrests being made with the result that this type of crime has reduced.
- Operation Huntsman was launched in July 2013; a local policing initiative to target the serious acquisitive crime using cycle based police patrols. This allowed police to quickly cover a wide area of the city with notable success in reducing cycle crime.

#### Reducing repeat victims of domestic violence

- A dedicated Police unit continues to be responsible for domestic violence, with significant resources deployed in this area that are improving the response to domestic violence incidents and crimes countywide.
- The Young Person's Independent Domestic Violence Advocate (IDVA) post continues the work to address the specific issues of young people.

- Two new Independent Sexual Violence Advisors will be starting in January 2014 based at Cambridge Rape Crisis Centre.
- The Annual <u>Awareness Event</u> 'Violence Prevent, Protect and Safeguard' was held on 2 July 2013 at Anglia Ruskin University. The event welcomed over 30 colleagues from a range of organisations including children's social care, Education, Probation, Health and partner organisations to link with Anglia Ruskin University with the aim of sharing current research and best practice in order to make action plans for improving community safety.
- A newly formed <u>Cambridgeshire Domestic Violence Governance Board</u> has been established consisting of senior level representatives from partner agencies. The first meeting was held on 14 November 2013 and will meet monthly to oversee work on updating the current strategy and rationalising the Partnership's Action Plan, with a view to joining with Peterborough Domestic Abuse Governance Board when these pieces of work are complete.
- The <u>Freedom Programme</u> for women, led by Cambridge Women's Aid, carried over CSP funding from 2012/13 to complete 38 sessions for survivors of domestic abuse to prevent repeat victimisation. 20 women were successfully engaged in the programme, achieving an improved understanding of domestic abuse and the impact on their livers and the lives of their children.

## Reducing re-offending

- Integrated Offender Management (IOM) continues to work effectively across the city and engage with offenders. The first IOM performance report was approved by the IOM Strategic Group in August 2013 with:
  - 73% of offenders reduced both the severity of their offending and the frequency of their offending
  - 47% did not offend at all during the measurement period.
- All IOM offenders are being managed on the E-CINS system countywide which enables information sharing across the multiple partners within the county and the city.
- CSP funding provided practical support to enable access to long term interventions such as identification, training materials and test fees.

## 3. Community Safety Plan: Year One (2014/2015)

## **Strategic Priority**

Priority 1: To understand the impact of mental health, alcohol and drug misuse on violent crime and anti-social behaviour so that we can deliver a service that better supports customers, provides sustainable solutions and identifies clear care pathways

#### Why have we chosen this priority?

The Cambridge Community Safety Partnership has been successful in contributing to reductions in most crime types year on year. For this reason the Partnership has decided to take a step back from the previous tactical approach and look at longer term issues underlying the causes of crime and disorder. Recent research into street based anti-social behaviour and the experience of frontline workers across the partner organisations has highlighted the need for a better understanding of the impact of mental ill health, alcohol and drug dependencies on violent crime and anti-social behaviour. Partner agencies have been responding to cases of crime and anti-social behaviour, where mental ill health, and drug and alcohol dependencies are present in many of the different client groups including the street life community and other local communities, young people, domestic abuse perpetrators and prolific offenders. We are also aware that people with mental ill health, drug and alcohol dependencies are significantly represented as victims of crime and anti-social behaviour across all the client groups.

Closer working with our colleagues in Mental Health and social services is essential if we are to understand and support both the victims and perpetrators of these crimes and get the right balance between prevention, support and enforcement. This strategic priority is aspirational and long term, the Partnership sees this as a three year endeavour, starting in the first year to link with the current work streams, for example linking with the work of the Countywide Dual Diagnosis Group who will be looking at how well the service is operating for people with substance misuse and mental ill health issues.

#### What do we aim to do?

We will focus on the development of interventions in cases where the Mental Health Act thresholds are not met. We will engage in constructive dialogue with our mental health partners around the options available when a person's mental health issues do not meet the criteria for a Mental Health Act assessment for certain kinds of mental health diagnosis.

We will endeavour to agree risk assessment procedures across partner agencies to identify levels of risk and vulnerability.

We will work to improve the trust between mental health and social care agencies and other agencies dealing with community safety issues in order to enhance information sharing. We will support the work of the Health and Wellbeing Board, particularly around their priority 'to create a safe environment and to help to build strong communities, wellbeing and mental health'.

We will support the work of the Drug and Alcohol Action team.

## **Delivery**

In order to strengthen our links to the work being done on mental health we have invited a representative from Cambridgeshire and Peterborough NHS Foundation Trust to sit on the Partnership Board to help direct the work on this priority.

We will explore existing research and services to better inform our evidence base and increase our understanding for future work.

Where funding allows we will carry out local research work, like the recent research into street based anti-social behaviour. This will help us towards a better understanding of local community issues and enable us to provide more effective services.

## Outcomes in the first year of this priority

That we will have secured a representative from mental health services to sit on the Board and we will have begun to identify the gaps in data and information, particularly around the diagnosis and treatment of people with both mental health and drug and/or alcohol issues.

Lead Officer: Chair of the Community Safety Partnership

#### **Tactical Priorities**

## Priority 1: Personal Acquisitive Crime – looking at emerging trends

#### Why have we chosen this priority?

This priority will focus upon the crime types of dwelling burglary, personal robbery, vehicle crime, theft from the person and theft of pedal cycles. It is recognised that some of these crime types have a dramatic impact upon the victim, whether they are residents, students, and people working in the City or visitors and, for that reason the Partnership has decided to include these crimes as a priority.

As the Strategic Assessment outlines, many of the above crime types have previously been issues for the Community Safety Partnership and many have seen significant reductions over the past years. Due to the nature of these crime types, and from the knowledge within the Community Safety Partnership, there are particular periods in the year when these crimes may rise or spike. In the past such spikes or seasonal increases have been detrimental to the overall crime recorded in the city, so addressing such matters is essential to both protecting the victims of such crime and keeping overall crime down in the city.

Whilst the Strategic Assessment indicates that there have been reductions in the majority of crime types over the past year the adoption of this priority is recognition that these have an detrimental impact on the victim and require a dynamic partnership based response.

#### What do we aim to do?

We aim to:

Identify emerging trends in relation to victim based crime in Cambridge at the earliest stage.

Dynamically respond, using all appropriate partnership resources and assets, to the identified emerging victim based crime trends, so as to swiftly mitigate the on going risk to the victim of such crime.

Use the professional knowledge within the Community Safety Partnership and understanding of the local crime patterns and seasonal trends so as to be forward thinking and take a preventative approach in advance of any anticipated rise in victim based crime.

Work closely with the Integrated Offender Management (IOM) process so the most prolific individuals are managed away from offending.

#### Delivery

□ Track, monitor and evaluate victim based crime trends on a daily, weekly and monthly basis to spot any emerging trends at the earliest opportunity.

- Draw together all appropriate Community Safety Partnership resources, when required, in order to deliver the appropriate tactical response to an emergence of a particular type of victim based crime.
- Create bespoke Task and Finish groups to work in partnership on longer term or more complex victim based crime issues, with focus on longer term prevention and reduction.

### **Targets**

To reduce serious acquisitive crime compared to the baseline of 2013/2014. To do this by achieving an overall reduction in dwelling burglary, to reduce robbery by 5 percent (4 offences) and vehicle crime by 10 percent (55 offences).

To reduce theft from person by 10 percent (38 offences) for 2014/2015 compared to the baseline of 2013/2014.

To reduce theft of pedal cycles by 5 percent (100 offences) for 2014/2015 compared to the baseline of 2013/2014.

Lead Officer: Communities Chief Inspector, Cambridgeshire Constabulary

# Priority 2: Alcohol Related Violent Crime – extending beyond the City Centre to pub clusters where necessary

#### Why was this priority chosen?

The 2014 Strategic Assessment identifies that violent crime accounts for 11 percent of the total crime within the city. The Strategic Assessment also articulates the reductions seen in violent crime over recent years and it notes that the recent reductions seen in this area are ahead of the national picture.

Attendances at Addenbrookes Accident and Emergency which are reported as assault are also showing a long term trend of decline. This mirrors the reductions seen in Police recorded figures for violence against the person.

The Strategic Assessment identifies that the city centre does contribute towards the city's violent crime picture due to the associated link to the night time economy. However, the Strategic Assessment also highlights how the levels of violence in the city centre pub cluster area have dramatically dropped off since 2010. Therefore this is a good opportunity to start to look wider than just the city centre and start to identify other city hotspots of violent crime away from just the traditional night time economy.

The Community Safety Partnership recognises the personal impact that violent crime has upon the victim and often the long term effect this type of crime can have on the victim, their family, the community, as well as the downstream impact upon emergency and treatment services. Additionally, the Community Safety Partnership recognises how 'transient communities' such as, students, tourists and visitors can be affected by this crime in the same way in which longer term city residents can. Therefore the Community Safety Partnership retains alcohol related violent crime as a priority with a focus on looking wider than just the the city centre when addressing violent crime and in particular alcohol related violent crime.

### What do we aim to do?

Maintain the embedded and strong partnership working group of the Alcohol Related Violent Crime (ARVC) Task group. This group will continue to focus on violent crime directly linked to the consumption of alcohol and retain its proactive and forward looking approach.

Create a safe and secure environment for those who live, visit and work in Cambridge by using the group's understanding of city and national events or celebrations and ensure that they are peaceful and enjoyed by all.

To look at city wide alcohol related violent crime rather than just focusing on the city centre and associated night time economy.

#### **Delivery**

This priority will be managed by the ARVC Task Group under the guidance of the priority lead. The membership of the ARVC is reflective of the nature of violent crime in the city and comprises individuals and agencies that have the professional capacity to deliver against the priority. The ARVC includes representatives from the Police, the city council, the health service (Accident and Emergency and Ambulance Service), the universities, the business community represented by CAMBAC, alcohol treatment services, the private security industry and the voluntary sector through agencies such as the Street Pastors.

## **Targets**

To reduce 'all violence against the person' by 5 percent (80 offences) for 2014/2015 compared with 2013/2014.

To record less than 900 presentations to the A&E department at Addenbrooke's Hospital by March 2015, where the cause of injury is coded as assault (compared to a baseline of 1100 in 2013/14).

Lead Officer: Communities Chief Inspector, Cambridgeshire Constabulary

## Priority 3: Anti-social Behaviour – embedding new ways of working

## Why has this priority been chosen?

The Strategic Assessment 2013 shows that the long term trend on police reported incidents of anti-social behaviour has been showing a steady downward trend since 2007/08 with a decrease of 22.7%. It also notes that rates of incident per 1000 people are showing a slow downward trend for 2013/14 indicating that at some point there will be a plateau. For this reason the Partnership has decided to move the focus away from reducing police reported incidents to embedding new ways of working. The number of cases being dealt with by the City Council has remained fairly static, with those cases that are current becoming more complex and resource intensive. There are some geographic hotspots and specific areas of concern. For example, the public remained concerned about the issues of street based anti-social behaviour and cases involving vulnerable adults, where dual dependency on alcohol and drugs is a problem and is often coupled with mental ill health. Detailed research into street based anti-social behaviour was commissioned by the Partnership in advance of the Strategic Assessment and highlighted areas for further work.

In the past the Community Safety Partnership has carried out preventative work around young people as perpetrators of anti-social behaviour and this has been quite successful. However, the Strategic Assessment highlights the need for better understanding of the victimisation of children and young people in order to reduce their vulnerability.

For these reasons the Partnership has decided to shift the focus from reducing police recorded incidents to looking at new ways of working across organisations and to making the sharing of information more efficient and effective through the wider use of a management system called E-CINS.

#### What do we aim to do?

We aim to continue to focus on vulnerable victims and offenders in neighbourhoods and among the street life community, reducing incidents of anti-social behaviour, ensuring that service users and the public in general and everyone who lives works and visits Cambridge is free from harassment or intimidation by the behaviour of others.

We intend to do this by:

- Delivering on the recommendations in the recent Review of Street Based Anti-Social Behaviour in particular to:
- Look at ways to provide a programme of intensive tenancy support, for individuals moving into general housing stock following homelessness or living in temporary accommodation
- Refresh of the Task and Target group to develop the inter-agency approach that offers intensive support to those who choose to engage and takes prompt enforcement measures towards unacceptable behaviour

- Develop new management models to address the issues of vulnerable victims and offenders to best serve those individuals, in line with Integrated Offender Management and Together for Families Initiatives.
- Develop a communication programme for the public, to give information on: reporting anti-social behaviour; the kind of behaviour that is unacceptable; and the actions that can realistically be taken against ASB in all its forms.

### **Delivery**

To deliver against this priority the Cambridge CSP will:

- continue the work of the multi-agency problem solving group to deal with individual anti-social behaviour cases and hot spot areas including work with young people
- continue the work with the task and target group focusing on street life individuals to make street based lifestyles unsustainable
- work through the newly formed Anti-Social Behaviour multi-agency strategic group to deliver the recommendations from the street based anti-social behaviour research

#### **Targets**

To have an improved tenancy support package in place by September allowing us to set a benchmark for the number of people maintained in tenancy over a period of time.

To have 12 events attended and 12 publicity features

Lead Officer: Safer Communities Manager, Cambridge City Council

# Priority 4: Track and support County led work on Domestic Abuse with local work around awareness raising and training

## Why was this priority chosen?

The 2013 Strategic Assessment (SA) notes that Cambridge City records the second highest rate of police recorded domestic abuse incidents rates in the county. Under reporting is estimated to be substantial nationally and the SA suggests that an increase in reporting would provide a clearer picture of the level and type of support needed locally. Feedback from the public consultation also indicated that the public and professionals in this area of work were concerned that this should have a priority focus for the partnership.

Locally, the Cambridgeshire Domestic Abuse and Sexual Violence Partnership (CDASVP) is responsible for delivering the work in this area on a county wide basis. This is the most efficient and effective way to deliver complex and expensive services. In the past the Safer Community Funding was top sliced to contribute to these services. Since the Police and Crime Commissioner came into office he has continued to fund the services at the same level. The Cambridge City Community Safety Partnership also runs local projects for example last year it funded the Freedom Programme for women survivors of domestic abuse and in previous years Stop the Hurt was funded.

The recent Cambridgeshire Domestic Violence/Abuse Needs Assessment notes that considerable resources were allocated to domestic abuse services and activities in 2012/13 such as the Independent Domestic Violence Advocacy Service and Multi-Agency Referral Unit. The assessment also notes that a Home Office funded peer review found that Cambridgeshire had 'excellent' specialist domestic violence/abuse services. However, the assessment also identifies some key inequalities including gaps in local knowledge and services which is hindering the work to address domestic abuse. Among the issues identified are: Awareness raising and training for frontline staff to ensure clear and timely referral pathways to relevant services. Opportunities for children and young people to access the same specialist interventions as adults are not available, and the Partnership will work through the CDASVP to increase those opportunities.

#### Delivery

To deliver against this priority the Partnership will:

Continue to work with the Cambridgeshire Domestic Abuse and Sexual Violence Partnership supporting them to bridge the gaps and inequalities in service as identified in the Needs Assessment.

Work with the Domestic Violence Implementation group to deliver within the local community a programme of awareness raising and frontline staff training.

#### **Targets**

3 Awareness campaigns completed. 40 frontline staff trained (City Council target) other targets to be agreed with partner organisations when the Lead Officer is agred **Lead Officer: to be confirmed** 

## Tracking and supporting the county led work on re-offending

The Partnership has also committed to tracking and supporting County led work on re-offending. The work to address re-offending is carried out mainly but not exclusively by the Integrated Offender Management Scheme, the scheme manages the most prolific adult offender.

The aims of the scheme will be delivered via the joint working arrangements brought together through the Cambridge Community Safety Partnership and other relevant partnerships, such as the Cambridgeshire Domestic Abuse Partnership, Local Safeguarding Children Board (LSCB), Children's Area Partnerships and Health and Wellbeing Board.

## Keeping a watching Brief on road safety issues

The Partnership will keep a watching brief on road safety issues by working collaboratively with politicians and the County Road Safety Partnership and addressing local issues through the Neighbourhood profiles at Area Committees.

### **Contact us**

Any comments or queries on this draft Year One (2014/15) version of the Community Safety Plan, should be addressed to:

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